

THECOACHING

# INTERACTIVE WORKSHOPS

Choose from a variety of interactive workshops and see the difference!







### **AVAILABLE TOPICS**

## **Playbook for Success**

A Champion's Guide

- Communication
- Building Trust
- Handling Conflict
- Crucial Conversations

#### **Teamwork**

#### Makes the Dreamwork

- Understanding the Five Dysfunctions of a Team
- Encouraging Collaboration
   & Gaining Commitment
- Dealing with Difficult Situations and Negative People
- Leadership, Planning, Communication
- Building Trust, Communicating & Getting Results

# **Developing**Great Leaders

• Emotional Intelligence

#### Leading

#### Like Your Life Depends on It!

- · Embracing Change
- · Fail-Safe Leadership

#### **Personality**

#### Style Assessment

- DISC Know Thy Self
- · ADVInsights Talent Profile

#### Run the Race

#### Customer Loyalty

- Developing a Loyalty Strategy
- Customer Loyalty Key Measurements
- Customer Points of Connection
- The Customer Walk-Thru

#### **Personality Style**

#### Assessment

- DISC-Know Thy Self
- ADVInsights Talent Profile

#### GitRDone!

Time Management

#### Run the Race

#### **Customer Loyalty**

- Developing a Loyalty Strategy
- Customer Loyalty Key Measurements
- Customer Points of Connection
- The Customer Walk-thru

#### **Huddle Up!**

- Decision Making
- Problem Solving

#### **Mission Possible**

Enhancing Engagement

#### In the Zone

- Continuous Improvement
- Values & Guiding Behaviors
- Performance Vehicles



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